

## Phase Three Delivery

Nuneaton and Bedworth Borough Council (NBBC) is responsible for the management and delivery of the Phase 3 development. NBBC Housing Advice is overseeing the rehousing programme.

Nuneaton and Bedworth Borough Council Housing Department will be working with residents whose properties are earmarked for possible demolition.

## One to One Interviews

Housing Advice Staff will contact you to talk through your options on an individual, one to one basis.

You will be written to by the Housing Department, to arrange a suitable date for a visit. This is normally six to twelve months prior to your move. The Phasing plan in this pack will help you understand the timescales. The one to one interviews are an opportunity to spend time discussing personal circumstances to help you understand the housing options available and to find out where to seek independent advice.

Contact **Camp Hill Liaison Officer**, Housing Department, NBBC on **024 7637 6376**

Every effort will be made to discuss your personal circumstances. This will ensure that you are given good information to help you make informed decisions on your future. For general enquires relating to the regeneration programme, contact Pride in Camp Hill on 024 7639 9093.

**If you own your home** you will also be contacted by an Independent Valuer who will negotiate with you to purchase your home. You can contact them through the PinCH office on 024 7639 9093.



# Your housing options

# 1

This information pack is designed to help guide you through your housing options, to help you make informed decisions on your future. The Home Options Team want to ensure that you receive all the information you need to help manage the process carefully and sensitively.

The pack includes information on the following: -

## **Fact Sheet One**

- Phasing Plan
- Useful contact numbers

## **Fact Sheet Two – for Existing Owners**

- 2.1 Buying your home on the open market
- 2.2 Private Rented
- 2.3 Shared Ownership
- 2.4 HomeBuy Scheme
- 2.5 Council Tenancy
- 2.6 Housing Association
- 2.7 Compensation packages
- 2.8 Compulsory Purchase Order

## **Fact Sheet Three – for existing Council Tenants**

- 3.1 Registered Social Landlord/Housing Association Tenancy
- 3.2 Shared Ownership
- 3.3 Home ownership
- 3.4 HomeBuy Scheme
- 3.5 Council Tenancy
- 3.6 Private Rented
- 3.7 Compensation packages

## **Fact Sheet 4 – for existing Private Tenants**

- 4.1 Private Rented Tenancy
- 4.2 Home Ownership
- 4.3 Shared Ownership
- 4.4 Council Tenancy
- 4.5 Compensations Packages

## **Fact Sheet 5 - landlords**



## Useful Contacts

### **NBBC Housing Department**

Contact **Camp Hill Liaison Officer**, Housing Department, NBBC on **024 7637 6376**

Nuneaton and Bedworth Borough Council Housing Department,  
Coton Road  
Nuneaton

Or visit the NBBC website on <http://www.nuneatonandbedworth.gov.uk/housing>

If you do not own a computer, you can call in at the Camp Hill Library at the Camp Hill Education, Sports and Social Centre and use their computers to access the internet free of charge.

Mercian Housing Association - <http://www.mercian.org.uk/pages/homebuy/default.aspx>

### **Legal contacts: -**

- The Lands Tribunal, 020 7029 970
- Becky Stokes at Nuneaton and Bedworth Borough Council 024 763 76236.

### **Pride in Camp Hill**

Camp Hill Community Office

Camp Hill

Nuneaton

Tel: 024 7639 9093

[community.office@prideincamphill.co.uk](mailto:community.office@prideincamphill.co.uk)

### **Camp Hill Library**

CHESS Centre, Cedar Road, Camp Hill

Telephone: 024 7675 7108.

### **Citizens Advice Bureau**

Independent financial advice can be arranged through the Citizens Advice Bureau (CAB) who hold regular surgeries.

- at the Family Community Care Centre on Ramsden Avenue every Monday 10am to 4pm, Tuesday 10am to 4pm and Friday 9.30am to 12.30pm.
- or at the Town Hall, Coton Road, Nuneaton every Tuesday 9.30am to 2pm.

Telephone the CAB on 024 7635 1049



## Complaints

Nuneaton and Bedworth Borough Council and Pride in Camp Hill welcome your suggestions and value your opinions which will help us to improve our services.

For complaints regarding Phase 3 of the Camp Hill regeneration you can either:

Fill in an online enquiry or complaint form through the Camp Hill Regeneration page of the Nuneaton and Bedworth Borough Council website, by following the link below:

<http://www.nuneatonandbedworth.gov.uk/environment-planning/regeneration/camp-hill-regeneration>

Alternatively you can:

- Telephone us on:  
  
(024) 7637 6406
- Pop into the Contact Centre at the Town Hall,
- Write to us at:

Customer Services,  
Nuneaton and Bedworth Borough Council,  
Environmental Services Group,  
Town Hall,  
Coton Road,  
Nuneaton,  
Warwickshire,  
CV11 5AA

Though it may not be possible for enquiries or complaints to be dealt with immediately, they will be passed on to the relevant person. We aim to deal with all enquiries and complaints within 10 working days.